

Key Findings from the Florida NDCF Training Survey (13.5% response rate)

1. **Training Attendance:**
 - Majority of the respondents (43%) were unsure which training they attended with leading sessions being **June 18, 2024, July 11th, 2024, July 29, 2024** (Q&A Session) at 3 responses each.
2. **Roles in Child Passenger Safety:**
 - **81%** of respondents identified as **Technicians** (81%), with others holding roles as **Program Managers/Administrators** (10%), **Instructors** (10%), **Technician Proxy** (5%), and **Other** (5%).
3. **Certification Year:**
 - **33%** of respondents were certified in **2024**, while others were certified in **2023** (14%) and **2015** (14%).
4. **County:**
 - Responses came in from the following counties: **Alachua, Brevard, Broward, Franklin, Gadsden, Hillsborough, Lake, Lee, Manatee, Miami-Dade, Okaloosa, Okeechobee, Palm Beach, Pinellas, Sarasota, and Seminole.**
5. **Car Seat Check Performance:**
 - On average, respondents reported conducting **34.55 car seat checks per year.**
6. **NDCF Familiarity:**
 - Heard about the NDCF: **14 before training, 6 during, 1 never**
 - Created an NDCF account: **9 before training, 4 during, 5 never**
 - Completed a practice check using the NDCF: **7 before, 4 during, 7 never**
 - Conducted a car seat check using the NDCF: **7 before, 3 during, 8 never**
7. **NDCF Awareness and Use:**
 - **Awareness:** Most respondents heard about the NDCF from **SafeKids** (42%), from the **OPRC** (42%), from **our training** (37%), and from **a colleague** (32%).
 - **NDCF Lack of Usage:** Respondent who have not used the NDCF to conduct a car seat reported **their agency requires different forms, they haven't had enough guidance, they would like more experience with it first, or they haven't conducted a seat check yet.**
8. **Method of Data Collection:**
 - 91% of respondents use the NDCF **paper form**, followed by 36% using the **website**, and 9% using the NDCF **app**.
9. **Challenges Faced Using NDCF:**
 - 60% faced time constraints **during the seat check**, and 50% use the paper form but don't have enough time **to transfer the data to the NDCF website**. Other challenges included **balancing the form while interacting with caregivers, not having a company issued device, and Wi-Fi issues.**
10. **Preferred Devices:**
 - 75% preferred using **smartphones** for car seat checks while 25% preferred using **tablets**. 71% preferred **Apple** products, while 29% preferred **Android**.
11. **Data Dashboard:**
 - 27% use the NDCF dashboard, 27% do not, and 45% are not sure what it is.
12. **Resource Needs:**
 - Respondents highlighted a **quarterly newsletter with insights from the NDCF dashboard, in person training, virtual training, an instructional tip card or flyer, a video demonstration of how to use it in the field, and a tablet to enter data into the form.**
13. **Feedback:**
 - Respondents requested **routine technical assistance "office hours"** to support agencies with high staff turnover and suggested **more real life examples** during training.